

# Drive-thru Banking is Open

## Lobby Access Available to Appointment

### We Are Open During Our Normal Business Hours.

In support of national social distancing efforts and to keep our employees, customers, and community safe, we are limiting our branch lobbies to appointment only.

Bank of the San Juans puts the health and safety of our customers, employees, and community above all else. Our thoughts are with everyone affected by coronavirus (COVID-19) and we are committed to responding to customer needs. Understanding our branches are public spaces that can oftentimes be very busy, we would like to share the following information regarding how we plan to continue operating in the safest way possible while serving our customers and the community.

Our bank hours will remain the same, including our **drive-thru window** locations. For any customer needs that cannot be accommodated through the drive-thru or other banking channels such as **online banking, 24/7 telephone banking, mobile banking** and **night drop** please call us at 866-618-BOSJ (2675) to schedule an **appointment**.

### We're In This Together.

Bank of the San Juans is committed to making sure our customers have access to their accounts. We encourage customers to take advantage of our online, telephone and mobile banking platforms for day-to-day banking transactions. These services allow customers to view transactions, check account balances, transfer money, deposit checks, and make payments.

We understand that this can be a stressful and anxious time and we're here to help. If a customer has become financially impacted by coronavirus and needs support, please contact us so we can work on ways to assist. Please reach us directly by calling 866-618-BOSJ (2675) Monday through Friday from 8 am to 5:30 pm.

### We're Here for You.

- **Drive-thru banking** – Open during normal business hours at branches with drive-thru service
- **Online and mobile banking**
- **Night Depository** – All branches, deposit cash or checks
- **24/7 ATM access** – All branches
- **24/7 telephone banking**
- **New accounts, new loans or questions** – Call to make an appointment

Bank of the San Juans takes the health and safety of our customers seriously. We will continue to update our customers regarding coronavirus as long as this is a public health issue.

Bank of the San Juans is committed to supporting the communities we serve and that's an important part of our Core Values. Our bank is a division of Glacier Bank, a regional bank holding company ranked ninth in the nation by *Forbes Magazine* for best large publicly traded bank in America. Bank of the San Juans continues to build and maintain strong relationships in the communities in which we live and work – and we do it by emphasizing personalized service combined with all the capabilities of a larger banking organization.